

LMT and BFI workshop agenda

Agenda		
Segment	Topic	Topic description
Introduction	Exploring the IBM Security portfolio	Introduction to IBM Security and the range of software it offers.
	Asset Management principals - recommendations and suggestions	Introduction to the world of Asset Management and different approaches to it. Practical tips for optimizing the process.
	Introduction to BFI/LMT. How to make the most of it?	Why do you need LMT/BFI? Who can benefit from the products? To what personas do we appeal to? What business processes can you address in LMT/BFI?
	BFI/LMT roadmap - The future	Where does the product head? What features can users expect in the nearest future? What is our vision?
	Customer perspective on the incoming BFI/LMT changes	Validating our newest features and ideas.
Infrastructure and Installation	The world around BFI/LMT	Brief explanation of the infrastructure behind BFI/LMT.
	How to best set up the BFI/LMT environment?	A brief presentation of how and where to install BFI/LMT. Focusing on best practices. Main considerations: <ul style="list-style-type: none"> - What system is used within a company? (Win/Lin) - Where should I install the BigFix console? - What database to use for best performance? - What should I do to install BigFix on a computer with no Internet access? - Where to download the LMT/BFI installation file from? - Should I use a default scan configuration?
Configuration	Discovering software and hardware inventory – scans and computer groups	Focusing on what scans need to be configured and how to ensure that all the required data is collected.
	Configuring VM Managers	VM Managers: configuring, maintaining, and troubleshooting.
	Monitoring deployment health, scan related analyses	Explanation of the widgets and how to fix the problems showing up on them. What analyses can help you check for issues?
	What is a Software Catalog and how do I customize it?	Brief overview of the software catalog and how it can be customized in BFI.
	Software baseline	Four pillars of working with LMT/BFI: <ol style="list-style-type: none"> 1. Installation and configuration 2. Software inventory management 3. Ensuring good health of the deployment 4. Generating audit snapshot Creating software baseline vs newly discovered components.

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Software Classification	Automated bundling	Brief description of the part numbers and bundling tags.
	Downloading part numbers from Passport Advantage	How to download your part numbers from Passport Advantage?
	The software classification process	<ul style="list-style-type: none"> - Overview of the software classification process: assign, tailor, confirm - Handling non-production instances of software and false positives - Creating custom classification rules - Practical advice on client specific dilemmas
	Creating the audit snapshot	What is an audit snapshot? How to generate it? What files does it consist of?
Metrics and Reports	The overview of reported metrics and reports	<ul style="list-style-type: none"> - What are the reported license metrics (Install Instances, PVU, RVU and VPC)? - What is and how to set up the metric utilization threshold? - What are the most important LMT/BFI reports? - How to set up automatic notifications to be informed about report changes?
	Reporting non-IBM software – Oracle, SAP, Microsoft, VMware	How to efficiently set up the reporting of the non-IBM software, such as: Oracle, SAP, Microsoft, VMware?
	What's new in IBM Licensing – IBM Flexpoints	What are IBM Flexpoints?
Novelties	LMT/BFI for Security	What Security scenarios can you address with LMT/BFI?
	Newest LMT/BFI features	What are the latest LMT/BFI features? Brief presentation.
Other	Discussion: User Stories	The daily Q&A session. It's the best time to ask questions and share your experiences with other users.
Supporting clients	Keeping up-to-date	Describing periodic application updates and content packs. Where to find information about updates? How to subscribe to My Notifications?
	Enablement and help	Where to find enablement and help materials for LMT and BFI?
	How to troubleshoot and report problems?	How to report an issue? What is the LMT/BFI forum? How to collect information that need to be delivered to the support team?